



Food Voucher Grant Terms & Conditions

Application Limit – Only one grant application is permitted per rolling 12-month period.

Right to Cancel – Kidney Wales reserves the right to cancel the grant at any time.

Vouchers are sent by Royal mail special delivery, the item will need signing for or if missed delivery, collecting from the local sorting office. Returned vouchers will be resent, after 2 failed deliveries the voucher will be cancelled.

Applicant Responsibilities – The applicant must keep Kidney Wales informed of any changes to their details while the grant application is being processed.

Conduct Policy – Any abuse directed towards Kidney Wales staff may result in the cancellation of the grant.

No Cash Payments – Kidney Wales does not provide cash donations directly to patients.

Decision Timeframe – Due to the often-urgent nature of financial assistance requests, Kidney Wales will provide a decision within five working days of receiving the completed application.

Notification of Outcome – Applicants will be informed of the outcome via email

If you have any questions relating to your application please contact

team@kidneywales.cymru or ring 02920343940